

RESOLUTION TO AUTHORIZE THE HEALTH COMMISSIONER TO AMEND THE CONTRACT WITH QUALTRICS XM APPROVED ON AUGUST 9, 2022, UNDER RESOLUTION 22-133. THE AMENDED CONTRACT WILL EXTEND THE CONTRACT THROUGH DECEMBER 2023 (ADDITIONAL EXPENSE NOT TO EXCEED \$65,000.00)

WHEREAS, FCPH wishes to expand its use of Qualtrics to provide referral support to both the Care Coordination team and the Linkage to Care team; and

WHEREAS, Qualtrics will be used to create referral surveys; and

WHEREAS, Qualtrics will provide ticketing systems to manage clients and collect follow-up outcome information; and

WHEREAS, the current Qualtrics contract is scheduled to end when the OD2A grant year ends (August 2023); and

WHEREAS, both the Care Coordination and Linkage to Care programs will need their referral and ticketing systems throughout 2023; and

WHEREAS, under the amended resolution FCPH will extend the terms of contract from August 1, 2022, to December 31, 2023

Now, therefore, upon motion of Board Member _____, second by Board Member _____;

BE IT RESOLVED BY THE FRANKLIN COUNTY BOARD OF HEALTH, BOARD MEMBERS;

1. That the Health Commissioner is authorized to amend the current contract with Qualtrics XM for the purchase of Qualtrics XM Experience Management Software through December 2023. (Additional expense not to exceed \$65,000)
2. That this resolution shall be in full force and effect immediately upon its adoption.

Resolution 22-133 Amended
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December 13, 2022

Voting Aye Thereon:

Board Members
Franklin County Board of Health

Voting Nay Thereon:

Board Members
Franklin County Board of Health