

**BEFORE THE  
FRANKLIN COUNTY DISTRICT BOARD OF HEALTH  
COLUMBUS, OHIO**

In the matter of:

Food Service Operation/Retail Food Establishment  
License Suspension or Revocation  
Boston Chicken of Ohio  
4310 W. Broad Street  
Columbus, Ohio 43228  
License: SMUG-CTGS7B  
Licensee: Narendra Pandya  
Designation: Food Service Operation (FSO)

**FINDINGS AND ORDERS**

**WHEREAS**, the Board of Health may suspend or revoke a food service operation license upon determining that the license holder is in violation of any requirement of Ohio Revised Code Chapter 3717 or rules adopted thereunder pursuant to Ohio Revised Code Section 3717.49;

**WHEREAS**, pursuant to Ohio Revised Code Section 3717.49 the licensee received notice of a proposed suspension or revocation of the food service operation license from Franklin County Public Health on August 24, 2023;

**WHEREAS**, pursuant to Ohio Revised Code Section 3717.23 (F) the licensor may place restrictions or conditions on a retail food establishment license based on the equipment or facilities of the establishment, limiting the types of food that may be stored, processed, prepared, manufactured, or otherwise held or handled for retail sale. Limitations pertaining to a mobile retail food establishment shall be posted on the back of the license;

**WHEREAS**, on August 24, 2023, an Administrative Hearing was conducted, and the facility failed to send a representative;

**WHEREAS**, Staff visited the facility nine (9) times between 6/12/23 and 8/24/23. The facility was only open on two of these occasions. Thirty-two (32) violations were cited on the two (2) inspections conducted:

- Critical = 8
- Non-critical = 24
- 2 warning letters issued
- 2 Hearing letters issued
- Over 22 emails and numerous phone and text messages to Alex the District Manager

**WHEREAS**, the following evidence was presented and fully incorporated into the hearing on September 12, 2023;

- 2023 FSO License
- Inspection Reports
- Administrative Hearing documentation
- Board of Health Hearing notice
- Warning letters

**WHEREFORE**, the Board of Health found that the licensee had violated provisions of Ohio Administrative Code Sections 3701-21-02(H), 3701-21-25(I), 3717-1-02.4(A)(2), 3717-1-02.4(C)(15), 3717-1-03.2(C), 3717-1-03.2(K), 3717-1-03.4(G), 3717-1-03.5(C)(1), 3717-1-04.1(C), 3717-1-04.2(I), 3717-1-04.3(B), 3717-1-04.4(A)(2), 3717-1-04.5(A)(1), 3717-1-04.5(A)(3), 3717-1-04.5(B)(1), 3717-1-05.1(E), 3717-1-05.1(S), 3717-1-05.3(C), 3717-1-05.4(F)(1), 3717-1-05.4(N), 3717-1-5.4(P), 3717-1-06.1(M), 3717-1-06.2(C), 3717-1-06.4(A), 3717-1-06.4(B), 3717-1-06.4(D) and 3717-1-07(B), as documented on the **June 12, 2023** Follow-Up Inspection Report, attached hereto and incorporated by reference.

And 3717-1-02.4(B)(1), 3717-1-02.4(A)(2), 3717-1-05.1(L), 3717-1-04.4(N)(3), 3717-1-04.5(A)(1), 3717-1-06.1(M), 3717-1-03.2(K), 3717-1-04.8(E)(1), 3717-1-04.1(C), 3717-1-04.4(B), 3717-1-04.4(A)(2), 3717-1-04.2(I), 3717-1-04.5(A)(3), 3717-1-05.1(E), 3717-1-05.3(C), 3717-1-06.4(B), 3717-1-06.4(A), 3717-1-06.4(N), 3717-1-06.2(J), 3717-1-06.4(D) as documented on the **July 24, 2023** Follow-Up Inspection Report, attached hereto and incorporated by reference.

**THE BOARD OF HEALTH HEREBY ORDERS:**

1. Suspend the Food Service Operation License.
2. Require Level II food safety training for at least one (1) employee within 30 days.
3. Require a certified employee be on-site during operating hours.
4. Facility is to be inspected before the suspension is lifted and the facility is able to demonstrate compliance with the food code by having no critical or repeat violations.

This order may be appealed pursuant to Ohio Revised Code Chapter 3717.49(D) by filing a notice of appeal within thirty (30) days, with Franklin County Public Health and the Franklin County Court of Common Pleas. In addition, the Franklin County Municipal Court, Environmental Division, may have jurisdiction for such an appeal, pursuant to Ohio Revised Code Section 1901.181. This notification does not in any way preclude Franklin County Public Health from arguing any jurisdictional matters.

**IT IS SO ORDERED.**

**Franklin County District Board of Health  
Board Members**

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