

RESOLUTION TO AUTHORIZE THE HEALTH COMMISSIONER TO ENTER INTO CONTRACT WITH QUALTRICS AT CARAHSOFT FOR THE RENEWAL OF QUALTRICS, LLC XM EXPERIENCE MANAGEMENT SOFTWARE, A DATA MANAGEMENT, SURVEY, ANALYSIS, AND DASHBOARDING PLATFORM. (ANNUAL EXPENSE NOT TO EXCEED \$90,483.00 FUNDING SOURCES: E023, HEALTH LITERACY, CDC CCR, AND ADMIN GENERAL FUNDS)

WHEREAS, this software is used by epidemiologists and staff in in each division to provide high quality survey design, analysis, dashboarding, ticketing, and visualization; and

WHEREAS, this software has already been used to create the HSP divisional dashboard, Harm Reduction Vending Machine automation, CHW and Linkage to Care (Peers) referral systems and data request ticketing systems; and

WHEREAS, considering the type and number of users, funding will be provided across E023 Reallocation Request (Line 2: \$50,526.40) Health Literacy Grant (Line 1: \$2,526.32) CDC CCR CHW (Line 1: \$12,631.60) and remaining Line 1 + Line 3 Admin General Funds (\$24,798.58).

WHEREAS, the renewal of Qualtrics XM Experience Management Software aligns with PHAB Domain 1: Conduct and disseminate assessments focused on population health status and public health issues facing the community.

Now, therefore, upon motion of Board Member _____, second by Board Member _____;

BE IT RESOLVED BY THE FRANKLIN COUNTY BOARD OF HEALTH, BOARD MEMBERS;

1. That the Health Commissioner is authorized to renew a contract with Carahsoft at Qualtrics for access to Qualtrics XM Experience Management Software. (Annual expense not to exceed \$90,483.00)
2. That this resolution shall be in full force and effect immediately upon its adoption.

Resolution 24-070
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May 14, 2024

Voting Aye Thereon:

Board Members
Franklin County Board of Health

Voting Nay Thereon:

Board Members
Franklin County Board of Health